

Upcoming Snow Event!!!



A Blizzard Warning has been issued for our area. Below is some information that you may want to keep handy as we encounter this severe weather over the weekend.

Elevators - One elevator runs during a building power outage. The Riverbend building has an emergency generator that kicks in when there is a building power outage. The generator provides enough emergency power to run one elevator. You do not need to use the stairs unless you want to, but keep in mind that since only one elevator is in service, there may be a delay in response time.

Lights – There will still be some lighting in the common areas, also provided by the generator. It is reduced lighting, which means not all lights in the common areas are on, but enough to help you find your way in and out of the building if it were dark outside. This includes reduced lighting in the garages as well.

Common Area Key - It is a good idea to carry your common area key as backup. If the entry at the garage doors or entry at the front door electronic access malfunctions during a situation such as a power outage, you will have an alternate way of accessing the building.

Hot Water - The hot water system that services everyone in the building is centralized. There are hot water heaters/boilers and one water storage tank. It is electricity-driven and is not operational when the power is off. Please be considerate when using hot water during a power outage.

Telephones - Not all telephones work during a power outage. An independent telephone that plugs directly into the telephone jack that is not dependent on an electrical outlet is one type of phone that may work in a power outage. A working telephone is very important in case of an emergency during a power outage.

Candles –Use flashlights for emergency lighting. DO NOT use candles.

Electric Chairs, Beds, or Portable Oxygen - Those residents who depend on electric chairs, beds, or portable oxygen should make provisions for some type of battery back-up system. It is probably best to check with the manufacturer to see if they provide this capability in case of long term outages.

Power In Your Unit - If the power outage has affected the entire building, there is no power in your unit. The emergency generator does not provide power to anything in your unit. TIP Leave one light turned on so that you know when power is restored.

When Power Returns – When the power service returns, you may need to reset your plug in style clocks, microwave, and oven displays.

Dog Walkers – Every effort will be made to shovel snow on the Pet Relief Path from the back of the building to the fence, however, a shovel and ice melt will be placed outside the stairwell door for your convenience.

Please be safe and stay warm!

Your Management Team